



# Department of Defense INSTRUCTION

NUMBER 1100.16

August 14, 1989

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ASD(FM&P)

SUBJECT: Equal Opportunity in Off-Base Housing

References: (a) DoD Instruction 1100.16, "Equal Opportunity in Off-Base Housing, June 2, 1977 (hereby canceled)  
(b) [DoD Directive 1350.2](#), "The Department of Defense Military Equal Opportunity Program," December 23, 1988  
(c) Public Law 90-284, "Civil Rights Act of 1968"  
(d) Section 3601 et seq. of title 42, United States Code, 1982  
(e) through (j), see enclosure 1

## 1. REISSUANCE AND PURPOSE

This Instruction:

- 1.1. Reissues reference (a).
- 1.2. Revises the references, policies, and procedures covering off-base housing and fair housing enforcement.
- 1.3. Outlines discrimination complaint inquiries or investigative procedures and hearing requirements.
- 1.4. Deletes the requirement for each Military Department to submit a semi-annual housing discrimination report to the Assistant Secretary of Defense (Force Management and Personnel) (ASD(FM&P)).
- 1.5. Requires each Military Service to report to the ASD(FM&P) any housing discrimination cases and their results in their Annual Military Equal Opportunity Assessment Report to the ASD(FM&P).

1.6. Requires each Military Department to maintain all completed or resolved housing discrimination cases.

1.7. Emphasizes liaison with other Government (local, State, or Federal) agencies.

## 2. APPLICABILITY

This Instructions applies to the Office of the Secretary of Defense (OSD), the Military Departments, the Joint Chiefs of Staff (JCS), the Joint Staff, the Unified and Specified Commands, the Inspector General of the Department of Defense (IG, DoD), the Uniformed Services University of the Health Sciences (USUHS), the Defense Agencies, and DoD Field Activities (hereafter referred to collectively as "DoD Components"). The term "Military Services," as used herein, refers to the Army, the Navy, the Air Force, and the Marine Corps. DoD civilian employees (as defined in enclosure 2) will be offered the same services that members of the Armed Forces receive.

## 3. DEFINITIONS

Terms used in this Instruction are defined in enclosure 2.

## 4. POLICY

It is DoD policy that under DoD Directive 1350.2 (reference (b)) the Department of Defense is fully committed to the goal of obtaining equal treatment for all DoD personnel. Specific guidance on off-base housing and fair housing enforcement is as follows:

4.1. National Housing Policy. Federal law prohibits discrimination in housing in the United States against any person because of race, color, religion, sex, age, national origin, handicap, or familial status.

4.1.1. Title VIII of Pub. L. 90-284 (reference (c)) contains the following:

4.1.1.1. The fair housing provisions.

4.1.1.2. Outlines the responsibilities of the Secretary of Housing and Urban Development (HUD) with regard to reference (c).

4.1.1.3. Requires all Executive Departments and Agencies to administer housing and urban development programs and activities under their jurisdiction in a manner that shall reflect "affirmatively" the furthering of Title VIII.

4.1.2. Title IX of reference (c) makes it a crime to intimidate willfully or interfere with any person by force or threat because of that person's activities in support of fair housing.

4.1.3. Title 42 U.S.C. 1982 (reference (d)) prohibits discrimination in housing in the United States. This statute protects DoD personnel.

4.1.4. Pub. L. 100-430 (reference (e)) amends title VIII of reference (c) by revising the procedures for the enforcement of fair housing requirements and adding protected classes of individuals.

4.1.5. Title VIII of reference (c), as amended by reference (e), does not limit the applicability of any reasonable local, State, or Federal restrictions regarding the maximum number of occupants permitted to occupy a dwelling. Additionally, provisions of such Title VIII regarding familial status do not apply with respect to housing intended for, and solely occupied by, persons 62 years of age or older or intended and operated for occupancy, by at least one person 55 years of age or older. For guidance regarding housing occupied by those 55 years of age or older, use the statutory provision at Section 805 b(2)(c), 102 Stat. 1623, of reference (e).

4.2. DoD Fair Housing Policy. The Department of Defense intends that Federal fair housing law shall be supported and that DoD personnel shall have equal opportunity for available housing regardless of race, color, religion, sex, age, national origin, handicap, or familial status.

4.2.1. That policy includes the objective of eliminating discrimination against DoD personnel in off-base housing. That objective is not achieved simply by finding a place to live in a particular part of town or in a particular facility for a specific person.

4.2.2. The intent is achieved when a person meeting the ordinary standards of character and financial responsibility is able to obtain off-base housing equally as any other person anywhere in the area surrounding a military installation, without suffering discrimination based on race, color, religion, sex, age, national origin, handicap, or familial status.

4.2.2.1. The accomplishment of this objective shall not be hampered by requiring the submission of a formal complaint of discrimination. A suspected

discriminatory act, with or without the filing of a formal complaint, is a valid basis for investigation and, if discrimination is substantiated, imposition of restrictive sanctions.

4.2.2.2. On substantiation that an agent practiced discrimination, restrictive sanctions shall be imposed for a minimum of 180 days.

4.2.2.3. The fact that Pub. L. 90-284, 42 U.S.C. 1982, and Pub. L. 100-430 (references (c), (d), and (e)) may or may not provide a remedy in a given case of discrimination affecting DoD personnel does not relieve a commander of the responsibility to ensure equal treatment and equal opportunity for such personnel or to impose restrictive sanctions against the agent and/or facility, when appropriate.

4.2.2.4. Military installations shall develop information programs to apprise Service members of the DoD policy and program for equal opportunity in off-base housing. Commanders should use local community resources, such as civil rights organizations, religious and service groups, and local information media, in support of their programs.

## 5. RESPONSIBILITIES

The Secretaries of the Military Departments shall:

5.1. Ensure nondiscrimination in referring DoD personnel to off-base housing facilities.

5.2. Continue efforts (as described in DoD 4165.63-M (reference (f)) to identify and solicit nondiscriminatory assurances for housing facilities within the commuting area, which are considered to be suitable for occupancy by Service members.

5.3. Ensure that an office and staff required by reference (f) are available in conjunction with the cognizant staff judge advocate or other authority to advise Service members on the following:

5.3.1. The procedures in this Instruction.

5.3.2. The application of Pub. L. 90-284, 42 U.S.C. 1982, and Pub. L. 100-430 (references (c), (d), and (e)) in specific situations.

5.3.3. The rights of individuals to pursue remedies through civilian channels, without recourse and in addition to the procedures prescribed in this Instruction, including the right to:

5.3.3.1. Make a complaint directly to the Department of HUD and/or to the Department of Justice (DoJ) in the United States.

5.3.3.2. Bring a private civil action in any court of competent jurisdiction.

5.4. Periodically review off-base housing procedures and policies to ensure effectiveness and compliance with this Instruction. (Enclosure 3 is a checklist to help commanders with this review.)

5.5. Cooperate with other Government Agencies investigating housing discrimination complaints filed by Service members.

5.6. Ensure that each Military Service reports any housing discrimination cases and their results in the Annual Military Equal Opportunity Assessment Report required by DoD Instruction 1350.3 (reference (g)).


## 6. PROCEDURES

6.1. Enclosure 4 contains the detailed procedures for assisting Service members, investigating housing complaints, and reporting requirements for housing discrimination complaints.

6.2. The complaint and investigative report required in section E4.2., enclosure 4, is exempt from formal approval and licensing under DoD 7750.5-M (reference (h)).

## 7. EFFECTIVE DATE AND IMPLEMENTATION

This Instruction is effective 90 days after issuance. Forward one copy of implementing documents to the Assistant Secretary of Defense (Force Management and Personnel) within 120 days of the effective date.



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Deputy Assistant Secretary  
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### Enclosures - 5

- E1. References, continued
- E2. Definitions
- E3. Checklist for Commanders
- E4. Procedures and Reports
- E5. DoD Form 1746, "Application for Assignment to Housing" (Sample)

E1. ENCLOSURE 1

REFERENCES, continued

- (e) Public Law 100-430, "Fair Housing Amendments Act of 1988,"  
September 13, 1988
- (f) [DoD 4165.63-M](#), "DoD Housing Management," June 1988
- (g) [DoD Instruction 1350.3](#), "Affirmative Action Planning and Assessment Process,"  
February 29, 1988
- (h) DoD 7750.5-M, "DoD Procedures for Management of Information Requirements,"  
November 1986
- (i) [DoD Directive 5400.11](#), "Department of Defense Privacy Program," June 9, 1982
- (j) [DoD Directive 5400.7](#), "DoD Freedom of Information Act Program,"  
May 13, 1988

## E2. ENCLOSURE 2

### DEFINITIONS

E2.1.1. Agent Real estate agency, manager, landlord, or owner of a housing facility doing business with DoD personnel or a housing referral service (HRS).

E2.1.2. Area Outside the United States. Foreign countries where DoD personnel reside.

E2.1.3. Commander. The military or civilian head of any installation, organization, or Agency of the Department of Defense who is assigned response for the off-base housing program.

E2.1.4. Commuting Area. That area which is within a 1-hour commute by a privately owned vehicle during rush hour and no farther than 30 miles from installation, or within other limits to satisfy mission requirements.

E2.1.5. Complainant. A member of the Armed Forces (or authorized dependent designated by the member) or a civilian employee of the Department of Defense (or authorized dependent designated by the civilian employee) who submits a complaint of discrimination under this Instruction.

E2.1.6. Discrimination. An act, policy, or procedure that arbitrarily denies equal treatment in housing because of race, color, religion, sex, national origin, age, handicap, or familial status to an individual or group of individuals.

#### E2.1.7. DoD Personnel

E2.1.7.1. Members of the Armed Forces (and their dependents) authorized to live off-base.

E2.1.7.2. DoD civilian employees (and their dependents) who are transferred from one place of residence to another because of job requirements or recruited for job opportunities away from their current place of residence in the United States, and all DoD U.S. citizen appropriated fund and nonappropriated fund civilian employees and their dependents outside the United States.



E2.1.8. Familial Status. One or more individuals (who have not attained the age of 18 years) being domiciled with a parent or another person having legal custody of such an individual or individuals; or the designee of such parent or other person having such custody, with the written permission of such parent or other person.

E2.1.9. Listed Facility. A suitable housing facility (not on restrictive sanction) listed with the HRS as available for occupancy by DoD personnel.

E2.1.10. Minorities. All persons classified as black (not of Hispanic origin), Hispanic, Asian or Pacific Islander, or American Indian or Alaskan native.

E2.1.11. Relief for the Complainant. Action taken by a commander for the benefit of a complainant.

E2.1.12. Restrictive Sanctions. Actions taken by a commander to prevent military personnel from moving to, or entering into a rental, lease, or purchase arrangement with, a housing facility, when its agent has been found to have discriminated against DoD personnel. Restrictive sanctions are effective against the agent and the facility.

E2.1.13. Survey. The procedure by which the HRS identifies housing resources to ascertain the availability of housing facilities for occupancy by DoD personnel.

E2.1.14. Verifiers. Volunteers used by the commander during the course of a housing discrimination investigation to determine if, in fact, housing discrimination is being practiced by an agent, as alleged. Verifiers are not required to be prospective tenants.

**E3. ENCLOSURE 3**

**CHECKLIST FOR COMMANDERS**

E3.1.1. Are all assigned personnel informed of the Equal Opportunity in Off-Base Housing Program requirements before obtaining housing off base?

E3.1.2. Is there an effective information program ensuring equal opportunity in off-base housing information program?

E3.1.3. Are community resources being used to support the equal opportunity in off-base housing information program?

E3.1.4. Are housing discrimination complaints being processed within the required time?

E3.1.5. Are complainants being informed in writing of the results of housing discrimination inquiry and/or investigating actions?

E3.1.6. Are housing surveys being conducted periodically to obtain new listings?

E3.1.7. Are restrictive sanctions being imposed immediately for a minimum of 180 days on agents found to be practicing discrimination?

E3.1.8. Are the services of command representatives provided to assist applicants in their search for housing?

E3.1.9. Are HRS personnel and equal opportunity personnel aware of and sensitive to housing problems encountered by DoD personnel?

E3.1.10. Are equal opportunity in off-base housing reports being submitted accurately and on time?

E4. ENCLOSURE 4  
PROCEDURES AND REPORTS

E4.1. OFF-BASE HOUSING PROCEDURES

DoD personnel seeking off-base housing shall be processed as follows:

E4.1.1. Seen by an HRS when available (optional for DoD civilian personnel).

E4.1.2. Provided assistance in seeking temporary and permanent off-base housing, as follows:

E4.1.2.1. Counseling on the equal opportunity in off-base housing program with particular emphasis placed on reporting any indication of discrimination against DoD personnel in their search for housing.

E4.1.2.2. Counseling and personal assistance shall include the following services:

E4.1.2.2.1. Offering to check by telephone the availability of selected listings. A record shall be made and retained for future reference of the date, time, and nature of any conversation confirming the availability of a facility. The race, color, religion, sex, national origin, handicap, or familial status of the applicant shall not be divulged. Caution must be exercised to ensure that a pattern of "confirmation only for minorities" does not develop.

E4.1.2.2.2. Offering the services of a command representative (such as a unit sponsor or other designated person, when available) to accompany and assist the applicant in the search for housing.

E4.1.2.2.3. Explaining various discriminatory methods that may be employed by agents. For instance, an agent may arbitrarily refuse to accept or consider the applicant as a tenant, falsely indicate the unit sought has been rented to another applicant, or refuse to make the unit available under the same terms and conditions as are ordinarily applied to applicants for the facilities. In such instances the following shall apply:

E4.1.2.2.3.1. The agent shall be queried on the reasons why the unit is not available. After all reasonable steps have been taken to ascertain whether any valid nondiscriminatory reason can be shown for the agent's rejection of the applicant,

and if there appears to be no such reason, a reasonable effort shall be made to persuade the agent to make the unit available to the applicant.

E4.1.2.2.3.2. The incident shall be reported immediately by the command representative and the applicant to the HRS for appropriate command action.

#### E4.2. COMPLAINT PROCEDURES - UNITED STATES

Commanders shall ensure that all DoD personnel are informed of the scope and provisions of the DoD Equal Opportunity in Off-Base Housing Program and advised to report immediately to the HRS (when available) any form of discrimination encountered when seeking housing within a Civilian Community. Incidents should be reported to base agencies or command representatives when an HRS is not available (i.e., equal opportunity officer, unit commander, supervisor). A verbal or written statement of discriminatory policy by an agent is considered to be an act or incident of discrimination, and the investigative procedures outlined in this enclosure shall be followed.

E4.2.1. Inquiry into Complaint. Complaints of off-base housing discrimination must receive prompt attention. An inquiry into the complaint shall begin within 3 working days after receipt of the complaint. The inquiry may be informal, but must be detailed sufficiently to determine if discrimination occurred. Upon receipt of a discrimination complaint, the HRS (if there is no HRS, a command-designated representative) shall take the following action:

E4.2.1.1. Immediately notify the commander.

E4.2.1.2. Promptly interview the complainant to determine the details and circumstances of the alleged discriminatory act.

E4.2.1.3. Immediately telephone or visit the facility and/or agent concerned, if the complaint is received shortly after the time of the alleged act and it concerns the change in availability of a vacancy (i.e., "just rented," etc.). Attempt to determine if a vacancy exists without making reference to the complaint received. Request the commander to authorize the use of verifiers, as necessary. (See this enclosure, paragraph E4.2.2.)

E4.2.1.4. Advise the complainant of the provisions and procedures in this Instruction and of the right to pursue further actions through the HUD, DoJ, and local or State agencies. Coordinate efforts with the Office of the Judge Advocate or other cognizant legal counsel to determine to what extent legal assistance can be provided to

the complainant. Assist the complainant in completing seven signed, dated, and notarized copies of HUD Form 903, "Housing Discrimination Complaint." The fact that a complainant might report an act of alleged discriminatory treatment, but declines completing a HUD Form 903, does not relieve the command of responsibility for making further inquiry and taking such subsequent actions, as may be appropriate.

E4.2.1.5. Document the complainant's action for future reference and inform the commander of the results of the HRS preliminary inquiry and actions taken. The commander shall take action to assist the complainant in obtaining suitable housing. If, due to previous discriminatory practices in the community, suitable housing cannot be obtained by the complainant in a reasonable amount of time, the complainant and the commander may use this fact to justify a request for priority in obtaining military housing or for humanitarian reassignment. Reassignment action is a last resort and must be justified fully through command personnel channels.

E4.2.2. Use of Verifiers. Verifiers are authorized to determine if a vacancy exists and whether or not rental or such practices are discriminatory. Verifiers shall not be used only for determining sincerity or normal practices of an agent about whom the HRS has not received a housing discrimination complaint.

E4.2.2.1. When selecting and using verifiers, the following applies:

E4.2.2.1.1. Verification of the vacancy shall be made expediently after alleged act of discrimination.

E4.2.2.1.2. Verifiers may be volunteers. (The equal opportunity office is a possible source for identifying individuals to be used as verifiers.)

E4.2.2.1.3. The purpose of verification is to isolate the attribute of race, color, religion, sex, national origin, age, handicap, or familial status that is the suspected basis for the alleged discrimination against the complainant. Except for those attributes that are considered to be the source of the discrimination complaint, the verifier should possess attributes that are similar to the complainant. If two verifiers are used, one may possess similar attributes to the complainant. Ideally, two verifiers should be used.

E4.2.2.2. Instructions provided to the verifiers by HRS personnel should include the following:

E4.2.2.2.1. Explanation of the equal opportunity in off-base housing and off-base housing referral programs.

E4.2.2.2.2. Verifiers are to obtain information only on agent and/or facility operating policies, practices, and procedures for subsequent determination of complaint validity.

E4.2.2.2.3. Verifiers are not to make a verbal or written contract for the housing unit, pay any money, or say they want the housing unit.

E4.2.2.2.4. Verifiers shall be knowledgeable concerning family composition, pets, and housing requirements of the complainant; they shall ask for identical housing requirements.

E4.2.2.2.5. The following information shall be obtained by the verifier, if possible:

E4.2.2.2.5.1. Concerning the Facility. What is available? Does it meet the requirements of the complainant? Amount of rent or cost of facility? Deposit required? Is an application required? What is the time between filing an application and permission to move in? Are there minority families and/or singles in the facility? Make a note of the presence or absence of a vacancy sign, and any other information deemed appropriate.

E4.2.2.2.5.2. Concerning the Prospective Tenants/Purchasers. If possible, ascertain criteria and qualifications that must be met (credit rating, salary, marital status, deposit, written application, etc.) and obtain a complete description of all procedures for becoming a tenant/purchaser including all steps from initial inquiry to moving in. Does the agent's subjective impression of the applicant appear to play any part in the decision to rent the unit?

E4.2.2.2.6. The verifier's statement shall be completed immediately after the verification visit if possible. It shall be accurate, objective, and factual. Include following in the statement:

E4.2.2.2.6.1. Date, time of visit, persons contacted, positions of persons contacted. Include any other pertinent information obtained during visit; i.e., length of time employed at facility, in addition to the information in this enclosure, subparagraph E4.2.2.2.5., above.

E4.2.2.2.6.2. When reconstructing a conversation, write in the first person and try to use direct quotes. Do not use pronouns such as "he," "she," or "they." Clearly identify who said what to whom.

E4.2.2.2.6.3. Sign and date statement. Give full name, address, telephone number (duty or home), race, color, religion, sex, natural origin, age, handicap or familial status, as relevant to the complaint.

E4.2.3. Complaint Process. If the basic facts of the HRS preliminary inquiry appear to substantiate the complaint, the commander shall ensure that the following actions begin within 3 working days of receipt of the inquiry report:

E4.2.3.1. Informal Hearing. Give written notice to the agent explaining the nature of the complaint and the agent's right to request an informal hearing with the commander. The notification shall state specifically the nature of the discrimination complaint and the right of the agent to appear personally at the hearing, to be represented by an attorney, to present evidence, and to call witnesses. The notification also shall state that the agent has 5 days after receipt of the written notice to request a hearing. If no request is received within 5 days, the lack of response shall be considered as a waiver of the right to such hearing. The written notification either shall be delivered to the agent personally by a representative of the commander, or shall be sent to the agent by certified mail with return receipt requested.

E4.2.3.1.1. Composition of an Informal Hearing. The informal hearing shall be conducted by the commander or designee at a convenient location. The agent, agent's attorney, the complainant, the complainant's attorney, the equal opportunity officer, the HRS, the Staff Judge Advocate or other cognizant legal counsel, or other designated persons may attend.

E4.2.3.1.2. Record of Hearing. A summary of the hearing shall be made a part of the complaint file.

E4.2.3.2. Legal Review. A legal review shall be accomplished following the inquiry and informal hearing (if applicable) and before the commander's final decision that the inquiry supports or fails to support the complaint. The summary and other pertinent documents shall be reviewed for content and completeness. A statement that such a review was conducted and signed by the Staff Judge Advocate or other cognizant legal counsel performing the review shall be made a part of the case file. That statement shall include:

E4.2.3.2.1. Any necessary explanatory remarks, including comments on the facts and evidence presented.

E4.2.3.2.2. Information known about pending complaints brought by other parties on the same facility and/or agent.

E4.2.3.2.3. Comments on the civil rights laws relevant to the particular case.

E4.2.4. Commander's Decision. The responsibility for imposition of restrictive sanctions rests with the commander and cannot be delegated. The commander's decision shall be based on a full and impartial review of all facts and the policies and requirements as stated in this Instruction. The commander's options include the following:

E4.2.4.1. If the commander determines that more information is required, or for any reason further inquiry is deemed necessary, an officer shall be appointed from sources other than the HRS to conduct a formal inquiry or investigation, as the situation warrants. The officer, if not an attorney, shall be afforded the advice and assistance of a Staff Judge Advocate or other cognizant legal counsel.

E4.2.4.2. If, in the commander's judgment, the inquiry or investigation fails to support the complaint the case shall be considered closed and the commander shall:

E4.2.4.2.1. Inform the complainant in writing of all actions taken and advise the complainant of rights to pursue further actions to include the following:

E4.2.4.2.1.1. The right to submit a complaint to the HUD and the Department of Defense.

E4.2.4.2.1.2. The right to bring a private civil action in a State or Federal court of competent jurisdiction.

E4.2.4.2.1.3. The availability of legal assistance from their local Staff Judge Advocate or other cognizant legal counsel in pursuing civil redress.

E4.2.4.2.2. Summarize in the report file the practices giving rise to the complaint, the actions and results of the inquiry or investigation, and if discriminatory practices were found, written assurances from the agent on future facility and/or agent practices. The following statement, completed by the complainant, shall be included, as part of the case file: "I am (am not) satisfied with the efforts taken by the commander on my behalf to achieve satisfactory resolution of my off-base housing discrimination complaint." If the complainant indicates a lack of satisfaction, the reasons must be included in the case file.



E4.2.4.2.3. Inform the agent of the results of the inquiry by command correspondence if an informal hearing was held. Such correspondence should reiterate DoD policy and requirements for equal opportunity in off-base housing.

E4.2.4.2.4. Forward unsubstantiated complaint reports and HUD Form 903 to the HUD and the DoJ if requested by the complainant.

E4.2.4.2.5. Retain a copy of the report file for 2 years for future reference.

E4.2.4.3. If the inquiry or investigation supports the complainant's charge of discrimination and the discriminatory act is determined by the commander to conflict with DoD policy, the commander shall:

E4.2.4.3.1. Impose restrictive sanctions against the agent and/or facility for a minimum of 180 days. Sanctions shall remain in effect until the requirements in this enclosure, subparagraphs E4.2.6.1.1. or E4.2.6.1.2., below, are met. Restrictive sanctions shall be imposed when a suspected discriminatory act, despite the absence of a formal complaint, is investigated and found valid. The fact that a validated discrimination complaint and/or incident has been or is scheduled to be forwarded to another Agency (the HUD, the DoJ, etc.) is not cause for withholding sanction action pending the outcome of that Agency's further review or investigation. When imposing a restrictive sanction, the commander shall:

E4.2.4.3.1.1. Remove the facility listing(s) from HRO files.

E4.2.4.3.1.2. Impose restrictive sanctions against all facilities owned or operated by the agent concerned.

E4.2.4.3.1.3. Place the facility on the restrictive sanction list maintained by the HRS. The restrictive sanction list shall be prepared on official letterhead stationery, signed by the commander, and include the authority for and conditions of the restrictive sanctions.

E4.2.4.3.1.4. Inform the agent concerned by command correspondence that:

E4.2.4.3.1.4.1. Restrictive sanctions have been imposed.

E4.2.4.3.1.4.2. The reasons, nature, and minimum duration of the restrictions.

E4.2.4.3.1.4.3. The action required for the removal of sanctions at the conclusion of the minimum period. The notification of restrictive sanctions shall be sent by certified mail, return receipt requested or delivered to the agent personally by a command representative.

E4.2.4.3.1.5. Provide all DoD personnel reporting to the HRS with a copy of the restrictive sanction list, and advise members of the Armed Forces that they may not rent, lease, purchase, or reside in any of the listed facilities. Obtain a signed acknowledgment of receipt of the restrictive sanction list from the HRS using a DD Form 1746, "Application for Assignment to Housing" (enclosure 5).

E4.2.4.3.1.6. Advise other military installations of the restrictive sanction action taken when the sanctioned facility is located within the commuting area of their military installations.

E4.2.4.3.2. Inform the complainant in writing of all actions taken and advise the complainant that his or her case will receive continuing action to include, if the complainant requests, forwarding the case file to the HUD and/or the DoJ for action.

E4.2.4.3.3. Before forwarding the report to the respective Military Department, prepare a memorandum outlining the following:

E4.2.4.3.3.1. The base efforts made to obtain housing relief for the complainant.

E4.2.4.3.3.2. The impact of restrictive sanctions on the off-base housing program and DoD personnel and their dependents.

E4.2.4.3.3.3. Any other considerations deemed relevant.

E4.2.4.3.4. Include a statement completed by the complainant for the case file. (See this enclosure, subparagraph E4.2.4.2.3., above.)

E4.2.4.3.5. If the act of discrimination falls within existing regulations, (references (c), (d), or (e)) forward a copy of the complaint and investigation report directly to the HUD within 180 days after the occurrence of the alleged discriminating act, using HUD Form 903. The original report shall be sent to the appropriate HUD Regional Office or the U.S. Department of Housing and Urban Development Office of

Fair Housing and Equal Opportunity, 451 7th St SW, Washington, DC 20410. A copy of the complaint and investigation report shall be forwarded to the Civil Rights Division, Department of Justice, Washington, DC 20530.

E4.2.4.3.6. When more than one complaint alleging discrimination in the same facility or by the same agent has been received, consolidate the complaints for the inquiry, legal review, and commander's memorandum.

E4.2.4.4. When a commander receives a complaint alleging further discrimination in a facility or by an agent after a completed case file has been closed, the commander shall forward the summary of the facts on the subsequent complaint, outlined in this enclosure, subparagraph E4.2.4.3.6., above. Include brief comments indicating the extent to which the new complaint affects the previous action.

E4.2.5. Follow-up Actions. After forwarding the report and all required attachments to the HUD and the DoJ, the commander shall take the following actions:

E4.2.5.1. Cooperate with the HUD, the DoJ, and the local and State agency representatives during their investigation and processing of the case, should those entities seek assistance.

E4.2.5.2. Periodically determine the status of the case by maintaining liaison with the HUD office concerned. Contact shall be maintained until such time as the case is resolved by the HUD.

E4.2.5.3. Ensure that the complainant is kept informed directly by the HUD and/or the DoJ.

E4.2.5.4. Ensure that DoD personnel comply with the restrictive sanctions imposed on the facility and/or the agent. Housing personnel will comply with the following:

E4.2.5.4.1. Military personnel moving into or changing their place of residence in the commuting area of a military installation or activity may not enter into a rental, purchase, or lease arrangement with an agent or a facility that is under restrictive sanction.

E4.2.5.4.2. Implement procedures for ensuring that DoD personnel seeking housing are made aware of, and are counselled on, current restrictive sanctions.

E4.2.5.4.3. Sanctions are not applicable to the DoD personnel who may be residing in a facility when the sanction is imposed or to the extension or renewal of a

rental or lease agreement originally entered into before the imposition of the sanction. Relocation of a military tenant within a restricted facility is prohibited without the written approval of the commander.

E4.2.5.4.4. If it is determined that a member of the Armed Forces has intentionally taken residency in a restricted facility contrary to instructions received by Housing Referral personnel, the commander shall take appropriate disciplinary action against that member.

E4.2.5.4.5. Periodically publish a current listing of restricted facilities in the base bulletin (or other appropriate means of internal distribution). Minimally, such publication shall occur when there has been an addition or deletion to the list.

#### E4.2.6. Removal of Restrictive Sanction

E4.2.6.1. A facility and/or agent may be removed from restrictive sanction only if one of the following actions is taken:

E4.2.6.1.1. The restrictive sanction may be removed before completion of the 180-day restrictive period if an approved waiver request is obtained from the senior installation commander concerned, or designee. Consideration shall be given to lifting an imposed sanction only in exceptional circumstances and in conjunction with a written assurance of nondiscrimination from the agent concerned.

E4.2.6.1.2. After completion of 180 days on restrictive sanction, if the agent provides written assurance of future nondiscrimination to the HRS.

E4.2.6.2. The commander shall inform the HRS, the equal opportunity office, and the agent in writing of the removal from restrictive sanction.

E4.2.7. "Privacy Act" and "Freedom of Information Act" Inquiries (References (i) and (j)). Requests for information from reports of housing discrimination shall be processed in accordance with DoD Directive 5400.11 (reference (i)) and DoD Directive 5400.7 (reference (j)).

#### E4.3. COMPLAINT PROCEDURES - OUTSIDE THE UNITED STATES

Commanders of installations or activities outside the United States shall ensure that all DoD personnel, on reporting to the HRS, are clearly informed of the scope and provisions of the DoD Equal Opportunity in Off-Base Housing Program and advised to report immediately to the HRS any form of discrimination encountered as a tenant, prospective tenant, or purchaser. Incidents reported to base agencies or representatives other than the HRS (i.e., equal opportunity officer, unit commander, supervisor) shall be brought to the immediate attention of the HRS for appropriate action. On receiving a complaint of discrimination, the commander and HRS shall:

E4.3.1. Consult with the Staff Judge Advocate or other cognizant legal counsel to determine if the laws of the country concerned (or any subdivision thereof) prohibit any of the actions outlined in this enclosure, section E4.2., above.

E4.3.2. Take actions outlined in this enclosure, section E4.2., above, except that a HUD Form 903 shall not be completed because reports of cases arising outside the United States are not forwarded to the HUD or the DoJ. Complainants should understand that the fair housing provisions of the Pub.L. 90-284, "Civil Rights Act," reference (c); Title 42, United States, 1982, reference (d); and Public Law 100-430, "Fair Housing Amendments Act of 1988," September 13, 1988, reference (e), are not applicable in areas outside the United States.

E4.3.3. Determine, with legal advice, whether redress for the discriminatory act should be sought from authorities in the host country. Redress shall be based on the laws of the country (or subdivision thereof) concerned.

#### E4.4. REPORTING REQUIREMENTS

E4.4.1. A copy of each complaint and investigative report that substantiates a housing discrimination shall be submitted to the appropriate Military Department (manpower and Reserve affairs and/or the equal opportunity office) not later than 45 days from the date the case is completed. Under normal circumstances, the commander of the installation concerned shall complete the required investigation and processing complaints within 45 days from the date that a housing complaint is filed by a complainant.

E4.4.2. A copy of complaint and investigative reports that do not substantiate allegations of housing discrimination shall be kept on file at the installation level for a 24-month period beginning from the date the case was completed.



"SAMPLE"

## APPLICATION FOR ASSIGNMENT TO HOUSING (Continued)

Privacy Act Statement

**AUTHORITY:** 5 USC 5911 & 5912.

**PRINCIPAL PURPOSE:** To identify customer needs for assistance and housing requirements.

**ROUTINE USE:** To initiate housing office action in providing housing for military and eligible civilian personnel.

**DISCLOSURE:** Voluntary. However, failure to provide the requested information will result in our inability to assist you.

GENERAL INSTRUCTIONS

This form provides the Housing Office with more timely and accurate information and will be used to provide you with military and/or community housing. All items not listed are self explanatory. SECTION A (APPLICANT IDENTIFICATION AND FAMILY DATA) and SECTION B (HOUSING DATA) are to be completed by the applicant. Information on military spouses is now being requested for Basic Allowance for Quarters (BAQ) entitlement which must be included on your Military Pay Order which is forwarded to your respective financial center.

SECTION A - APPLICANT IDENTIFICATION & FAMILY DATA

Item 4. DoD Component - Army, Navy, Air Force, etc.

Item 5. Address - Enter complete current address (street number and name, apartment number, city, state/country and the nine-digit zip code).

(Items 8 & 9 are used in Equal Opportunity Off-Base Housing Program.)

Item 8. Race - Enter the appropriate number.  
 1 - American Indian or Alaskan Native  
 2 - Asian or Pacific Islander  
 3 - Black 4 - White 5 - Other (specify)

Item 9. Ethnicity - Enter the appropriate number.  
 1 - Hispanic Origin  
 2 - Not of Hispanic Origin

Item 12. Career Information (Military Applicants/Military Spouse Only) - Enter dates in order of YYMMDD. (September 25, 1985 would be entered as 850925)

- Enter the date your current rate / rank was effective.
- Enter your active duty service computation date.
- Enter the time (in months) which you have remaining on active duty.
- Enter your estimated rotation date from the installation to which you are applying.
- Enter your official report date (from your PCS orders).
- Enter your estimated arrival date.
- For applicants assigned overseas, enter the date you departed from CONUS.
- Enter the effective date you were dropped from accountability at your previous duty station and gained on the rolls at your new duty station for record purposes. For overseas assignment, enter your date of departure from CONUS.

Item 13. Installation / Organization Transferred From - Enter the name of the installation you transferred from.

Item 14. Installation / Organization Transferred To - Enter the name of the installation to which you are applying for housing. Include the name of the Organization / Department you will be assigned to.

Item 17. Dependents Residing with Me -

- through e. List requested data for all authorized dependents who will be residing with you.
- Enter the effective date which those dependents listed were authorized to become your legal dependents (DD Form 137).
- Provide the Housing Office with Information regarding any handicapped dependent or special family health problems which might influence your preference for a particular type of housing (i.e., single level vs. two story, ramps for wheelchairs, expected additions to family, etc.).

SECTION B - HOUSING DATA

Item 18. Type Service Required -

**Military Applicants** - If temporary community housing is desired while awaiting military housing, mark both boxes in Item 18, and answer all questions.

**Civilian Applicants** - Mark the box "Housing Referral Services" in Item 18b, and answer all questions.

Item 20. Location - Enter the location you would like to reside (i.e., XYZ APTS., ANYTOWN, USA).

Item 25. Signature - The applicant must sign the DD Form 1746.

Item 26. Date Submitted - Enter the date the application was submitted to the Housing Office.

SECTION C - DISPOSITION

(To be completed by the Housing Office)

Item 27. Military Housing -

- Application Received - Enter the year, month, day and hour the application was received in the Housing Office.
- Application Effective - Enter the date of change of duty station (Line 12h) if the application is received within five (5) days of this date. Otherwise, the date the application is received in the Housing Office will be the effective (control) date.
- DD Form 1747 - Enter the date that the DD Form 1747 was sent to the military applicant.
- Housing Availability - Enter the item letter for the applicable box(es) marked under Item 4 of the DD Form 1747 returned to the applicant.
- Waiting List - Enter the identification of the assignment waiting list(s) to which the applicant is assigned.
- Effective Placement - The effective date and time of the applicant's placement on the list(s).
- Bedrooms Requirement - Enter the number of bedrooms required, based on dependent data in Item 17 and bedroom requirement criteria in DoD Instruction 4165.44.
- Date Assigned - Enter the date the unit was assigned.
- Housing Unit Assigned - Enter the address of the housing unit assigned.

Item 28. Community Housing -

- Applicant NOT placed on a Waiting List - mark the appropriate box(es) as to the reason why the applicant was not placed on a Waiting List.
- Enter the address of the housing leased or purchased by the applicant.
- If the housing location described in Item 28b is unacceptable, check the appropriate box(es).
- Describe the process used to verify the unacceptability of the housing described in Item 28c (e.g. how verified (on site inspection), date, verifier's name and title, etc.).

SECTION D - HOUSING REFERRAL CERTIFICATE

On this date I have received a listing of the existing housing restrictions approved by the Department of Defense, and I will not reside in any property on the DoD restricted list. I have been briefed on (1) the services provided by the Housing Office and (2) the DoD program on equal opportunity for military personnel in off-base housing. I understand I am required to complete and return DD Form 1670 "Notification of Housing Selection," when housing has been obtained.

In addition, if any facility refuses to rent or sell to me or I have reason to believe I am being discriminated against, I will promptly notify the Housing Office.

29. SIGNATURE OF APPLICANT

30. DATE SIGNED